

## Additional services

Taking action against violence in the immediate social environment is only effective if all the institutions addressing the problem work together efficiently.

### We offer:

- Cooperation with the police, judicial system and other professional groups
- Information events
- Training seminars
- Prevention projects
- Legislative proposals for the prevention of violence

### What should you generally be aware of when it comes to your safety?

- Notify the police if you find yourself in a dangerous situation
- Keep your phone or mobile phone at hand so that you can dial 133 (112) in an emergency
- Visit a doctor if you are injured
- Take pictures of any injuries and document the incident (as well as earlier attacks)
- Note down the names and addresses of witnesses

## If you have any further questions, please get in touch with:

Lower Austria Centre for Protection Against Violence

3100 **St.Pölten**, Riemerplatz 1/DG  
 Phone 02742/319 66 (fax -6)  
 office.st.poelten@gsz-noe.at  
 Opening hours: Mon, Tue, Thu, Fri 9 a.m. - 5 p.m.,  
 Wed 2 p.m. - 5 p.m.

2700 **Wr. Neustadt**, Zehnergasse 1, E05  
 Phone 02622/24 300 (fax -6)  
 office.wr.neustadt@gsz-noe.at  
 Opening hours: Mon, Thu, Fri 9 a.m. - 2 p.m.,  
 Tue 2 p.m. - 4 p.m.

3910 **Zwettl**, Landstraße 42/1  
 Phone 02822/53 003 (fax 02822/53 155)  
 office.zwettl@gsz-noe.at  
 Opening hours: Mon, Thu, Fri 8 a.m. - 12 p.m.,  
 Tue 2 p.m. - 4 p.m.

All locations can be reached by telephone on  
 Thu from 5 p.m. to 8 p.m. at 02742/319 66

You can also find us and the addresses of our  
 branch offices on the internet at:

[www.gewaltschutzzentrum.at/noe](http://www.gewaltschutzzentrum.at/noe)

Recognised victim protection organisation  
 on behalf of

 Bundeskanzleramt

 Bundesministerium  
 Inneres

 Bundesministerium  
 Justiz

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 Opferschutz und Opferhilfe - NÖ, Riemerplatz 1/DG, 3100 St. Pölten,  
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**gewaltschutz  
 zentrum  
 niederösterreich**  
 zentrum für opferschutz  
 und gewaltprävention

**centre for protection  
 against violence  
 lower austria**  
 centre for victim  
 protection and the  
 prevention of violence

## Help for victims of domestic violence and stalking

The Lower Austria Centre for Protection Against Violence (Gewaltschutzzentrum Niederösterreich) provides advice and support for victims of

- Violence in and after relationships, as well as for affected children
- Violence towards children
- Violence towards parents
- Sexual violence
- Violence in the immediate social environment

The goal of the support and intervention processes is to increase the safety of victims of violence. The benchmark for this is ending the violence and subsequently ensuring the individual integrity of the person.

## We offer psychosocial advice, support and assistance

- Finding ways out of violence
- Dealing with crisis situations
- Creating assessments of danger and personal safety plans
- Obtaining restraining orders
- Reporting incidents
- Court appeals / contact with the authorities

The Centre for Protection Against Violence also offers counselling in the native language and can provide interpreters, if necessary.

The counselling is carried out by social workers and lawyers.

All services are confidential and free of charge.

## Process support

Victims of violence, in particular in cases of domestic violence, sexual violence and stalking, receive psychosocial and legal support throughout the process.

The Lower Austria Centre for Protection Against Violence offers:

- Information on filing a report and criminal proceedings
- Accompaniment when filing a report and during court interviews and proceedings
- Psychosocial relief throughout all steps of the procedure
- Arrangement of legal representation in the criminal proceedings and coverage of costs
- Information on further steps, e.g. the Victims of Crime Act and psychotherapy

